

SiteScope 11.x: Installing License Keys

To use SiteScope, you must have a valid license. Each installation of SiteScope requires a distinct general SiteScope license key or additional extension license to enable the optional functionality for that SiteScope server.

Important note: The SiteScope licensing mechanism changed in version 11.00. License keys from previous versions are not compatible with 11.00 and later versions.

The following is the procedure to install an Autopass license, a .dat file or several .dat files that HP sent to you.

To install the license:

1. Store the license key file somewhere on your file system.
2. Access SiteScope user interface using a browser.
3. Navigate to **Preferences > General Preferences > Licenses**.
4. Click the **Select** button and select the license key file.
5. Click the **Import** button.
6. The license details should be updated.
7. After installing the new license, it is recommended to restart the SiteScope server (when prompted) to ensure that all features are aware of the new license.

Important Patch information for SiteScope 11.00 (not required for later versions of SiteScope):

It is strongly recommended to install the latest patch for SiteScope 11.00 to fix known licensing defects for this release. To download the patch, please click the link provided below that matches your platform. After the patch is installed, you must restart your SiteScope server for the patch to take effect.

For Windows (SIS_00088): <http://support.openview.hp.com/selfsolve/document/KM994761>

For Solaris (SIS_00087): <http://support.openview.hp.com/selfsolve/document/KM994764>

For Linux (SIS_00086): <http://support.openview.hp.com/selfsolve/document/KM994767>

Note: An active HP Software Support contract is required to view this document.

Managing the License using HP's Licensing Portal

The Licensing Portal management options allow you to:

- Rehost licenses to a different machine (required only if the license key is locked to a machine identifier, i.e.: IP address).
- Generate a report of license information.
- Review your license certificates.

To use the Licensing Portal license management process, go to:
<http://www.hp.com/software/licensing> and click on “**Activation**”.